



SERVICES

Total Metrics - gives your Competitive Edge!

TOTAL METRICS

believes in an IT Industry that continually pursues excellence and inspires confidence in its customers.

We seek new and innovative methods, products, standards and processes to ensure you deliver IT services with a professionalism that ensures your customers get exactly what they expect, when they expect it.

CONSULTING

- ❑ Project Requirements Auditing and Process Assessment
- ❑ Project Estimation, Scope Management and Project Governance Services
- ❑ Auditing the performance measurements of your IT supplier
- ❑ Estimating the scope of your software development projects for input into your Business Case
- ❑ Monitoring and quantifying project scope creep for pricing negotiations
- ❑ Determining software portfolio size for outsourcing
- ❑ Benchmarking IT Development and Support productivity
- ❑ Business Case development
- ❑ Measuring Functional Size of Projects and Portfolios to quick start your metrics program

TRAINING

- ❑ IFPUG Function Points for Practitioners
- ❑ Software Project Estimation
- ❑ Using Measurement for Process Improvement
- ❑ COSMIC Functional Sizing
- ❑ Investment Management Standard - ILMs



SCOPE Project Sizing Software™

- ❑ World leading Project Requirements management and IFPUG Function Point Counting Software



- ❑ On-line expert system to estimate your project or applications functional size in minutes



FP Decision Maker™

- ❑ Free On-line expert system to assist your function point counting decisions

SPR

KnowledgePLAN®

- ❑ Automated Project Estimating Software

METRICS PROCEDURES AND STANDARDS DOCUMENTATION

Start measuring today with our fully customisable Metrics Procedures Manuals which provide Industry standard practices for Metrics:

- ❑ Data Collection
- ❑ Storage
- ❑ Reporting
- ❑ Validation
- ❑ Issue Resolutions

Free WWW Resources

- ❑ news weekly with latest Metrics News and Events
- ❑ Newsletters
- ❑ Metrics Research Papers
- ❑ Metrics Groups
- ❑ Answers to your Function Point Questions - access to function point counting resolutions developed by the experts

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